# TARO YAMADA



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hello@gmail.com



123 Anywhere St., Any City

#### **RETAIL ASSISTANT**

Motivated and dependable retail assistant with strong interpersonal skills and a keen eye for detail. Experienced in providing excellent customer service, handling stock, and managing sales transactions. Looking to bring my enthusiasm and retail experience to a fast-paced shop environment in the UK.

## **EDUCATION**

2018 - 2022

#### **ABC** University

Bachelor in Commerce

## **SKILLS**

- Customer service and communication
- · Cash handling and POS operation
- Stock management and visual merchandising
- Problem-solving and complaint resolution
- Bilingual: English and Japanese

### WORK EXPERIENCE

#### Retail Assistant - AAA Company, Tokyo, Japan Apr 2021 - Feb 2024

- Provided customer assistance and maintained store presentation
- Operated till systems and processed returns and exchanges
- Supported inventory management and restocking

#### Sales Assistant – BBB Company, Tokyo, Japan Mar 2019 – Mar 2021

- Assisted customers with purchases and inquiries
- Handled transactions and opened/closed registers
- Contributed to promotional displays and seasonal layouts

## **ADDITIONAL INFORMATION**

- Volunteer: Event helper at local festivals
- Certification: UK Health & Safety Basics
- Languages: Japanese (native), English (conversational)